

# Documentation Webshop User

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# 1 Summary

Issues which are handled in this documentation

- Customers' transactions
- Directions for using webshop
- My details
- Help
- Link to the product catalog

# 2 Introduction

This document at hand only contains those issues, which are necessary for the user.

# 3 Short description process

The webshop offers to certain customers the possibility to place orders through the World Wide Web directly in the SAP system. An order in the webshop will be set up as a purchase order in the SAP system.

Additionally the webshop provides for each customer the possibility for information search by the customers' contracts, purchase orders and the status of the orders. Furthermore the option to order directly from the product catalogue is given. The product catalogue contains the whole product range from Gemalto M2M.

You can find the Gemalto M2M webshop here: <https://webshop.cinterion-shop.com>

# 4 Registration/Login

On this page you can log on to the webshop by entering your User ID and your password.

**Welcome to Gemalto M2M**

New here? [Sign Up](#)

[How to use the Webshop?](#)

Registration and access to webshop is only valid  
for current customers of Cinterion Wireless Modules GmbH.

User \*

Password \*

Problems? [Support](#)

Web-Shop



If you are new in the webshop you can register yourself by clicking on the link "Sign Up". Please fill in this form. The marked fields (\*) are required fields.

### Gemalto M2M Online Store Registration

Logon-ID *	<input type="text"/>
Company *	<input type="text"/>
Title	<input type="text"/>
Surname *	<input type="text"/>
First Name	<input type="text"/>
E-Mail *	<input type="text"/>
Phone	<input type="text"/>
Fax	<input type="text"/>
Mobile Phone	<input type="text"/>
Street	<input type="text"/>
City *	<input type="text"/>
Postal Code	<input type="text"/>
Country *	<input type="text"/>

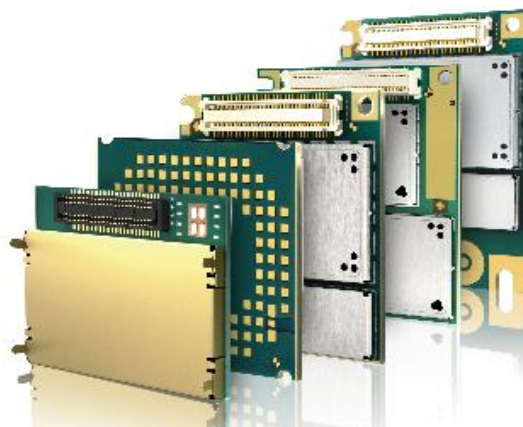
Afterwards click on

After a successful registration, you will receive an email confirmation of your registration and an email with your initial password, which you have to change yourself after your first login.

### Renew password

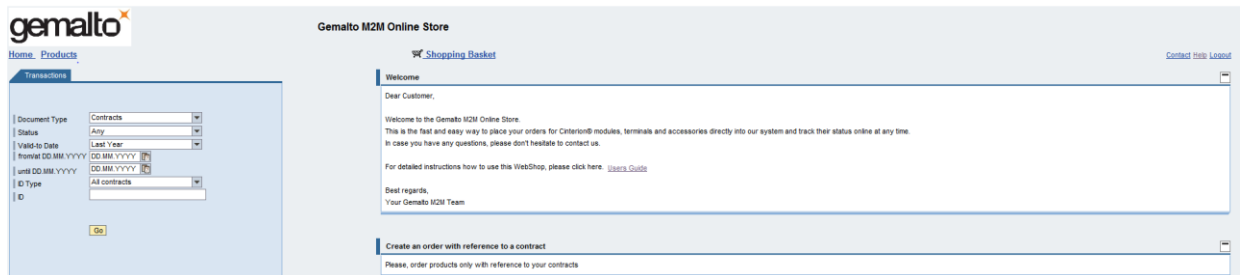
old Password *	<input type="text"/>
new Password *	<input type="text"/>
new Password *	<input type="text"/>

Problems? [Support](#)



## 5 Overview

After a successful log-on you will enter to this main page of the webshop.



- The order process is described in chapter 6.
- In chapter 6.2 you can find some information about your shopping basket. There you will learn how to carry out all changes or additions concerning your order.
- In chapter 7 you can find some additional help using the webshop and contacts to our order management.

## 6 Ordering

In this chapter you will learn how to place orders.

### 6.1 Ordering from your contracts

Your personnel contracts can be found by navigating to “Transactions”. The next step is clicking on the drop-down menu next to “Document Type”.

Transactions

Document Type: Contracts

Status: Any

Valid-to Date: Last Year

from/at DD.MM.YYYY: DD.MM.YYYY

until DD.MM.YYYY: DD.MM.YYYY

ID Type: All contracts

ID:

Go

Transactions

Document Type: Contracts

Status: Orders

Valid-to Date: Contracts

from/at DD.MM.YYYY: Invoices

until DD.MM.YYYY: DD.MM.YYYY

ID Type: All contracts

ID:

Go

From this list you can choose between your "Contracts", "Orders" or "Invoices" depending on which document types you would like to display.

Transactions

Document Type: Contracts

There are further selections as "Status", "Valid-to Date", ID Type and ID possible. Each drop-down menu contains several specifications.

Transactions

Document Type: Contracts

Status: Any

Valid-to Date: Last Year

from/at DD.MM.YYYY: 01.01.2011

until DD.MM.YYYY: 31.05.2011

ID Type: All contracts

ID:

Go

Your search will be executed by finally clicking on the button "Go".

Selected Contracts: 7

Status	Contract No.	Valid To	Your Contract No.
partial completed	40000025	31.12.9999	Tip Top Standard
completed	40000102	31.12.9999	Top Top Hoi Sam
completed	40000103	31.12.9999	Tip Top Tolong
completed	40000379	31.12.9999	Tip Top 1203
partial completed	40000881	31.12.9999	No. 800157374
partial completed	40000882	31.12.9999	155K
completed	40000888	31.12.9999	Tip Top MC888

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Your contracts will be displayed in a list under the drop-down menus. The status, the contract number and the validity date and your personal contract number are displayed here.

You can see the products or other details of your contracts by clicking directly on the button next to the contract number in the list.

The details of your contract will be displayed in the main frame. Here you can find information e.g. contract number, validity of contract, products.

Contract: 0040000025

Your Reference: Tip Top Standard

Validity: 01.06.2008-31.12.9999

Item	Target Quantity	Order Quantity	Unit of Quantity	Product Number	Product Desc.	Price
<input type="checkbox"/> 000020	100.000		ST	L30960N1055A200	HC25 Rel.2	110,40 USD / 1 ST
<input type="checkbox"/> 000090	100.500		ST	L30960N1200A100	MC55i	33,60 USD / 1 ST
<input type="checkbox"/> 000120	100.000		ST	L36880N8615A100	TC35IT	80,00 USD / 1 ST
<input type="checkbox"/> 000130	100.000		ST	L36880N8670B200	TC65T Rel.2	155,00 USD / 1 ST
<input type="checkbox"/> 000140	100.000		ST	L36880N8670B300	TC65T Rel.3	110,00 USD / 1 ST
<input type="checkbox"/> 000160	100.000		ST	L36880N8830A100	XT75	75,00 USD / 1 ST
<input type="checkbox"/> 000170	100.000		ST	L36880N8835A100	XT65	67,20 USD / 1 ST
<input type="checkbox"/> 000180	10.000		ST	L36880N8811A100	DSB75	900,00 USD / 1 ST
<input type="checkbox"/> 000190	10.000		ST	L36880N8301A100	DSB45	900,00 USD / 1 ST
<input type="checkbox"/> 000220	150.000		ST	L30960N1220B100	MC37i	21,12 USD / 1 ST

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Transfer Selection

If you would like to place an order please click on the button next to the material. All the details about the material are shown above the material list.

Contract: 0040000025

Your Reference: Tip Top Standard

Validity: 01.06.2008-31.12.9999

Selected Item: 000090

Valid-from date: 01.06.2008  
 Valid-to date: 31.12.9999  
 Shipping Cond.: Pickup  
 Sold-to party: 0000100284  
 PO item:  
 Net price: 33,60 USD  
 Target quantity: 100.500 ST  
 Order Quantity: 100.500 ST  
 Required DivQty: 0 ST  
 Currency amount: 0 ST  
 Customer material: L30960N1200A100  
 Terms of Payment: irrevocable confirme  
 Incoterms: Ex  
 Incoterms 2: Leipzig  
 Order Quantity:

Item	Target Quantity	Order Quantity	Unit of Quantity	Product Number	Product Desc.	Price
<input type="checkbox"/> 000020	100.000		ST	L30960N1055A200	HC25 Rel.2	110,40 USD / 1 ST
<input checked="" type="checkbox"/> 000090	100.500		ST	L30960N1200A100	MC55i	33,60 USD / 1 ST
<input type="checkbox"/> 000120	100.000		ST	L36880N8615A100	TC35IT	80,00 USD / 1 ST
<input type="checkbox"/> 000130	100.000		ST	L36880N8670B200	TC65T Rel.2	155,00 USD / 1 ST
<input type="checkbox"/> 000140	100.000		ST	L36880N8670B300	TC65T Rel.3	110,00 USD / 1 ST
<input type="checkbox"/> 000160	100.000		ST	L36880N8830A100	XT75	75,00 USD / 1 ST
<input type="checkbox"/> 000170	100.000		ST	L36880N8835A100	XT65	67,20 USD / 1 ST
<input type="checkbox"/> 000180	10.000		ST	L36880N8811A100	DSB75	900,00 USD / 1 ST
<input type="checkbox"/> 000190	10.000		ST	L36880N8301A100	DSB45	900,00 USD / 1 ST
<input type="checkbox"/> 000220	150.000		ST	L30960N1220B100	MC37i	21,12 USD / 1 ST

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Fill in the quantity in the input box and then confirm the quantity by clicking on “Apply Order Quantity”. Afterwards you can transfer your selection by clicking on the button “Transfer Selection”.

The ordered material is now in the shopping basket.

## 6.2 Shopping Basket

The shopping basket displays all your chosen products in a structured overview.

You can cancel positions in your order by signing the check box next to the position. By clicking on “Update” the position is erased from your shopping basket.



## Shopping Basket: In Process

Your Purchase Order Number:

### Default Delivery Settings For Items

Deliver To:

Requested Delivery Date:

Your memo:

For special requests regarding order processing, payment terms, conditions or prices - please contact your counterpart in Cinterion or send us an eMail via: [orders@gemalto.com](mailto:orders@gemalto.com)

### Number of Items: 1

	Posnr	Quantity	PCE	Product	Prod. Desc.	Contract	Contract Item
<input type="checkbox"/>	10	300	ST	L30960N1200A100	MC55i	0040000025	000090

Seite 1 von 1

In the header of your order you can:

- Fill in your Purchase Order No. / Reference No.
- determine your ship-to address (in case there is more than one)
- determine your requested delivery date
- enter any text for your information

The information in your header is concerning the whole order – not only single positions.

If you would like to add other materials to your order, just choose the same contract number again and follow the same steps by entering an order quantity and transferring your selection.

Shopping Basket: In Process

Your Purchase Order Number:

Default Delivery Settings For Items

Deliver To:

Requested Delivery Date:

Your memo:

For special requests regarding order processing, payment terms, conditions or prices - please contact your counterpart in Cinterion or send us an eMail via [orders@gemalto.com](mailto:orders@gemalto.com)

Number of Items: 2

	Posnr	Quantity	PCE	Product	Prod. Desc.	Contract	Contract Item
<input type="checkbox"/>	10	300	ST	L30960N1200A100	MC55i	0040000025	000090
<input type="checkbox"/>	20	300	ST	L36880N8615A100	TC35IT	0040000025	000120

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To Order

You can find further information about the material by clicking on the button next to the item. Also there is a text box available for your usage. You can change the delivery date for each material.

In case you would like to cancel the material you can delete from your shopping basket by clicking on the "Delete Item" button.

**Selected Item: 10**

Item Number:	10
Order Quantity	<input type="text" value="300"/>
Product	L30960N1200A100
Product Desc.	MC55i
Contract	0040000025
Contract Item	000090
Requested Delivery Date:	<input type="text"/>

**This field is just for additional information and will be printed on the documents. This data will not be processed.**

Your memo:

**Number of Items: 2**

	Posnr	Quantity	PCE	Product	Prod. Desc.	Contract	Contract Item
	10	300	ST	L30960N1200A100	MC55i	0040000025	000090
	20	300	ST	L36880N8615A100	TC35IT	0040000025	000120

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The minimum order amounts are checked here as well and if necessary, an information note will be created.

**Note:** It is not possible to order from different contracts within one order process.

Before you definitely can place an order you have to accept the general terms and conditions. The general terms and conditions can be displayed by clicking on the link "terms and conditions". In addition you have to enter a reference number (customer order number).

After a successful order placement, you will have an overview about all information concerning your order. Finally you can print out this overview.

**Note:** An order, which is already placed **cannot** be changed afterwards. Order changes can **only** be carried out by the "**order management**" of Gemalto M2M.

Order: 0050005947

<b>Your Reference:</b>	Purchase Order	<b>Overall Status:</b>	open
<b>Creation Date:</b>	27.01.2011	<b>Delivery Status:</b>	open
		<b>Total Net Price:</b>	110880.00 EUR
		<b>Taxes:</b>	0.00 EUR
		<b>Total Gross Price:</b>	110880.00 EUR

Dear Customer,  
Thank you very much for your order.

Your requested delivery date will be checked.  
You will shortly receive an order confirmation by eMail with the confirmed delivery date.

In case of any questions, please let us know.

Best regards,  
Your Cinterion Wireless Modules Team

**Selected Order: 0050005947**

Item	Material	Tar. Quan.	Description	Conf. Quan.	Delv. Date	Contract/Item	Price	Price / Unit	Status
000010	L30960N1200A100	300 ST	MC551	300 ST		0040000025 / 000090	10.080,00 USD	33,60 USD / 1 ST	open
000020	L30960N1200A100	3.000 ST	MC551	3.000 ST		0040000025 / 000090	100.800,00 USD	33,60 USD / 1 ST	open

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### 6.3 Order Confirmation

Your order confirmation contains information about your ordered products, quantity and the confirmed delivery date (see below part of an order confirmation). You will receive the order confirmation by email.

The confirmed delivery is the date, on which the goods-recipient can expect the delivery. In the exceptional case some delay might appear. Then the customer will be immediately informed.

27 Jan 2011		Our sign 50005947		<b>Order Confirmation</b>	
Item	Description of Goods / Service	Origin	Quantity / Unit	Price / Unit	Total Price
				USD	USD
000010	<b>L30960N1200A100</b> MC55i L30960-N1200-A100 <u>Classification (confirmed):</u> 10 Feb 2011 300 PCE AL: N ECCN: 5A991X Country of origin: Germany LKZ: DE Custom's Tariff No.: 85176200		300 PCE	33.60 PE/UP: 1	10,080.00
000020	<b>L30960N1200A100</b> MC55i L30960-N1200-A100 <u>Classification (confirmed):</u> 10 Feb 2011 3,000 PCE AL: N ECCN: 5A991X Country of origin: Germany LKZ: DE Custom's Tariff No.: 85176200		3,000 PCE	33.60 PE/UP: 1	100,800.00
<b>Grand total</b>					<b>110,880.00</b>


## 7 Displaying Documents

The webshop provides the possibility to display your order confirmations and invoices. Either choose the document type orders or invoices. Select a status and a creation date. You also have the possibility to enter the ID of the document.


After your selection click on the **Go** button. All the relevant orders will be listed in the window below.

Status	Order No.	Creation Date	Your Order No.
<input checked="" type="checkbox"/> completed	50010922	28.10.2010	23101
<input type="checkbox"/> open	50011164	17.01.2011	123789
<input type="checkbox"/> open	50011167	17.01.2011	Test MM
<input type="checkbox"/> open	50011173	20.01.2011	55555
<input type="checkbox"/> open	50011174	20.01.2011	666666
<input type="checkbox"/> open	50011175	20.01.2011	1234
<input type="checkbox"/> open	50011176	20.01.2011	77777
<input type="checkbox"/> open	50011177	20.01.2011	88888
<input type="checkbox"/> open	50011179	24.01.2011	hallo1
<input type="checkbox"/> open	50011202	16.02.2011	123456

Click on the blue button in order to display the document on the main screen.

If a document is existing you can click on the pdf icon  in order to display the document.

Order: 0050010922

Your Reference: 23101  
 Creation Date: 28.10.2010  
 Rel. Document: 

Overall Status: completed  
 Delivery Status: completed

Total Net Price: 660.00 EUR  
 Taxes: 0.00 EUR  
**Total Gross Price: 660.00 EUR**

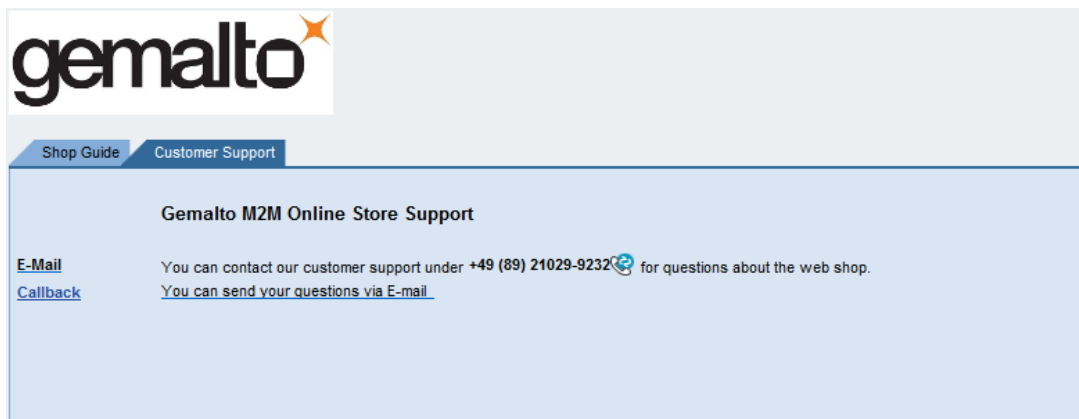
Item	Material	Tar. Quan.	Description	Conf. Quan.	Delv. Date	Contract/Item	Price	Price / Unit	Status
<input type="checkbox"/>	000010 L30960N1700A100	6 ST	EU3-E Rel.1	6 ST	08.11.2010	-	396,00 EUR	66,00 EUR / 1 ST	completed
<input type="checkbox"/>	000020 L30960N1700A100	4 ST	EU3-E Rel.1	4 ST	08.11.2010	-	264,00 EUR	66,00 EUR / 1 ST	completed

The pdf document will be opened in a separate window.

## 8 Menu Bar

### 8.1 Contact

In case you should have any problems concerning the webshop, you can send an email to the administrator or you can call a support number to find help.



### 8.2 Help

Here you can find an instruction how to use the webshop.

### 8.3 Logout

Here you can log off properly.

## 9 Installation of the latest Internet Explorer Version

If you face any problems with the functionality of the Cinterion Webshop, please check if you are using the latest version of the Internet Explorer.

Please ask your system administrator about the installation policies in your company. If you are authorized you can update Internet Explorer by downloading and installing the latest version from Microsoft by yourself.

During the state of printing of this document the latest version is internet Explorer 11 (IE11).

IE11 is included in Windows 8 (as of the Windows 8.1 update) and is also available for Windows 7. In most cases, however, the newest version of Internet Explorer will automatically install at some point after its release via Windows Update.

For Installation of IE11 download and install the installation [file from Microsoft](#), or automatically update via Windows Update.

A step-by-step guide for the installation of the current Internet Explorer Version can be found [here](#).

Internet Explorer will update automatically, keeping all of your favorites, cookies, form history, and saved passwords intact.

You do not need to uninstall your current version of IE to update Internet Explorer.